

Decision Session - Executive Member for Housing & Safer Neighbourhoods

Thursday, 28 February 2019

Decisions

Set out below is a summary of the decisions taken at the Decision Session of the Executive Member for Housing and Safer Neighbourhoods held on Thursday, 28 February 2019. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

Members are reminded that, should they wish to call in a decision, notice must be given to Democratic Services no later than 4pm on the second working day after this meeting.

If you have any queries about any matters referred to in this decision sheet please contact Chris Elliott.

4. Tenant Satisfaction Survey - Results

Resolved: That the Executive Member:

- Consider the results of the 2018/19 Tenant Satisfaction Survey and note the officer comments regarding future action
- Agree to run a Tenant Satisfaction Survey for 2019/20

Reason: To ensure that CYC has up to date information regarding customer satisfaction, enabling landlord and building services to target resources and improvements to those services prioritised by customers, and to feed into the annual Housemark benchmarking return.

5. Update on the YorProperty Accreditation Scheme

Resolved: That the Executive Member approve option 2; to close the YorProperty voluntary accreditation scheme.

Reason: To ensure that the work of the Council is focussed on tackling the worst conditions in the private rented sector and in particular on those Landlords who flout by not complying with the law in line with government policy.